Property Services Operations: Responding and adapting to Covid-19

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Overview

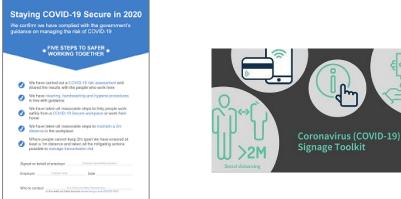
- Supporting the County Council's initial response and recovery
- Delivering business as usual
- Standing up specialist facilities
- Corporate office accommodation lockdown and recovery
- Facilities Management beyond business as normal
- Summary, questions and close



Supporting lockdown and recovery

Response:

- Ensuring operational continuity for HCC critical services, Police and Fire
- Supporting safe shut down of buildings
- Maintaining critical health and safety activities
- Mobilising new cleaning contract from 1st April 2020





Recovery:

- Supporting safe re-opening of buildings
- Implementing government guidance
- Creating Covid-secure signage toolkit
- Managing contracted services



Delivering business as usual

- Temporary pause of non critical maintenance works
- Manging our own teams and capacity
- Working with and supporting our contractors and suppliers
- Implementing safe working procedures
- Progressing the wider repairs and maintenance programme
- Targeted maintenance to enable safe reopening of schools
- Protecting our most vulnerable sites and residents









Setting up specialist facilities

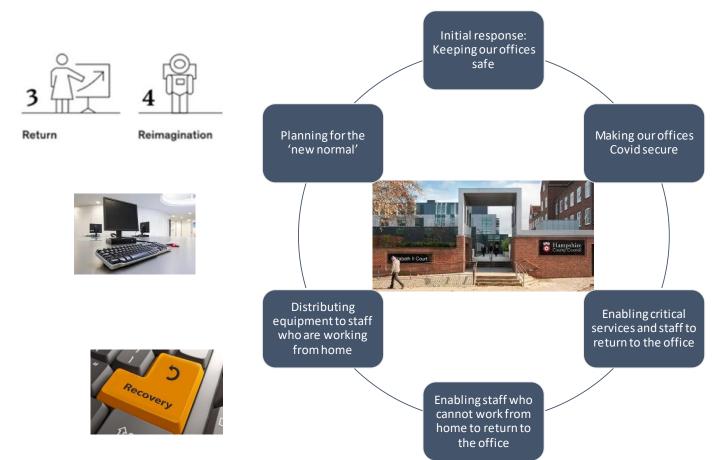
- Segensworth warehouse
- Temporary mortuaries
- Woodcot Lodge 'discharge to assess' short term care facility







Making our offices Covid-secure





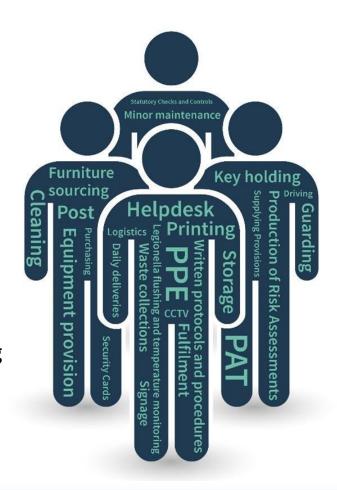






Facilities Management: beyond business as usual......

- Redesignation of individuals to support Adults Health & Care
- Transition to Member meetings via MS Teams and Youtube link
- Set up and support for the PPE warehouse & temporary mortuary
- Sending remote working equipment home
- Creation of resource hubs to support print, post and confidential waste
- Test and Trace collection & delivery service to support laboratory testing
- Community use buildings recovery





In summary

- Cross-cutting support to response and recovery
- Adaptable and responsive to new challenges
- Significant breadth and depth of skills and knowledge across the whole asset lifecyle
- Flexible resources and strong supplier relationships
- Focused on delivering outcomes



Questions?

